

C E M P E D A K

PRIVATE ISLAND

BEFORE YOU GO



## BEFORE YOU GO

Many thanks for your reservation. We have compiled the following information to hopefully answer most of the questions you might have about Cempedak Island ahead of your departure.

### **Getting to Cempedak**

If you have not already booked your ferry to Bintan we suggest you do so as far in advance as possible as the ferries can get booked out especially on weekends. Bookings can be made online; [www.brf.com.sg](http://www.brf.com.sg). If the ferry you

wish to catch is full we suggest you book the next available and send an email to [helpdesk@brf.com.sg](mailto:helpdesk@brf.com.sg), there is a good chance you will get on the ferry you request.

Our boats and cars will meet the following ferries: 11:10am, 5:00pm 8:00pm (except from December through February when the seas can be choppy) to Bintan and return on either the 5:35pm or 8:15pm ferry. Return transfers from Bintan Ferry terminal to Nikoi are charged at S\$90++ per adult and include use of the VIP lounge at the



ferry terminal on Bintan. Please note the minimum transfer charge is for two. There is a 100% surcharge (min 2 pax) for meeting other ferry times. Note Bintan is one hour behind Singapore. Please send us your ferry details by email so that we can arrange your transfers.

If you are concerned about the sea conditions you can view a seven day forecast for Cempedak [here](#). Seas are roughest from Dec to Feb. If you suffer from sea sickness we recommend you sit at the rear of the ferry.

Check-in is 1pm and check-out 11am but you are welcome to arrive earlier and depart later. If you catch the first ferry you may want to pack a swimming costume within easy reach so you can have a swim before lunch. There is a shower and somewhere to change if your beach house is not available.

If you drive to Tanah Merah Ferry Terminal we suggest you top up your ERP cash card to cover the cost of parking – approximately S\$16 per day. We can arrange a limousine service for S\$50 each way. (email [relax@cempedak.com](mailto:relax@cempedak.com) to arrange this). A taxi from the central Singapore to Tanah Merah will cost around S\$30. Note regular taxis can be difficult to pick up at Tanah Merah on weekends (particularly Sunday afternoons).

Bintan is now visa free for 169 nationalities. If in doubt you can check by following [this link](#). Your passport must be valid for at least six months and you must have at least one blank page. You will be greeted as you disembark the ferry at Bintan so please look out for the sign “Cempedak Island VIP Transfer”. In the unlikely event that there is no one to greet you please proceed through immigration to the Indorent office (left of the main exit).

The drive from the Bintan ferry terminal across to Kawal on the east coast is approximately one hour.

At Kawal one of the Cempedak boats called “Mana” will be waiting to take you across to the island just 30 minutes away.

### What to pack

Pack lightly, we have no dress code and you will most likely spend most of your time near or in the water. The normal temperature range is 25C to 30C throughout the year.

A swimming costume, a sarong, a t-shirt, a hat and a book are all that you need. You might find the following items useful during your stay; insect repellent, motion sickness tablets, suntan lotion, sun hats, sun tops, a light spray jacket or sweater. We provide soap, shampoo, conditioner, bath towels and beach towels.

If you are a keen tennis player you might want to pack a tennis racquet although

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racquets and balls are available for hire. Our courts are natural grass and you are welcome to play barefoot so no need to bring shoes.

### **Food and Wine**

We have an excellent wine list, a full bar, local and imported beers, an extensive range of malt whiskies, a fine selection of Caribbean rums and a barman famous for his Piña Coladas and Ti Punches. We will allow guests to BYO wine but please note the alcohol limit for Indonesia is 1 litre per person and we charge corkage of S\$25++ per bottle of wine. We do not allow BYO spirits or beer. There is a mini-bar in the villas and a cool box full of ice and drinks can be made available.

We charge S\$95++ per adult for board (3 meals per day. This also includes most activities but excludes drinks but drinking water, tea and brewed coffee are provided free of charge. Note espresso coffees are charged for. Afternoon or morning tea is available on request.

The menu is a mixture of authentic Indonesian specialities, barbequed beef or seafood, pastas and salads. We focus on using the freshest ingredients available from local markets.

A daily menu is put up in the morning and if there is something that you do not

like you are welcome to ask the kitchen for something different.

Please let us know if you have any special dietary requirements ahead of your departure.

We calculate the board charge based on the number of nights you stay on the island plus any additional meals ie if you arrive before lunch and depart after lunch there will be an extra meal charged (extra lunch is S\$45++).

### **Mobile phones, internet and power**

Mobile phone reception on the island is excellent. There is a Wi-Fi network in the public areas that will allow guests to connect to the internet.

There is no charge but the bandwidth is limited but sufficient to collect emails. This is the best connection we can obtain and it does depend on 2 microwave links, lightening strikes and the vagaries of Indonesian ISPs.

The voltage on the island is 240V and power is available 24 hours per day. The electrical sockets are international and so you will not need any adaptors.

### **Other**

Cempedak is truly a private island so there are no other restaurants, villages or shops on the island. We do not sell

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cigarettes, toiletries etc. We do sell some Cempedak merchandise and souvenirs etc. Massages can be arranged at the cost of S\$60.00++ for 50 minutes. Included in the board daily board rate is free use of sailing boats (lasers), kayaks, windsurfers and snorkeling equipment. More advanced equipment is available for rent. Diving can be arranged and we have a resident dive master who can act as a guide. We do not offer dive courses but can provide equipment to suitably qualified divers.

Payment for board and any incidentals needs to be made before you depart Cempedak. We accept Amex, Visa and MasterCard and S\$ cash. Whilst our prices are all in S\$, by law all credit card charges have to be made in Indonesian Rupiah. We are also obliged to charge tax (10%) and service (10%) “++” to your bill. You should not need any Rupiah unless you wish to purchase something at the Bintan ferry terminal.

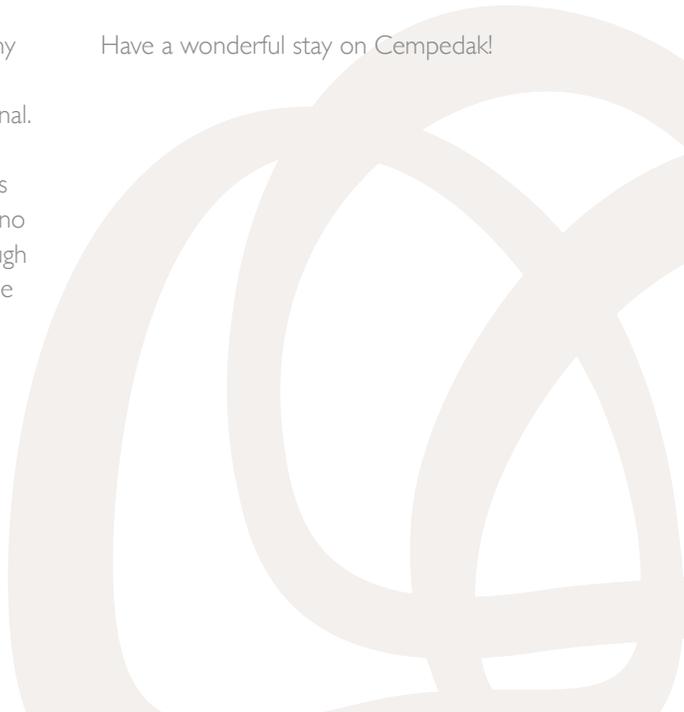
A small iPod/radio speaker system is provided in each house. There are no TVs or phones in the houses although satellite TV (Indovision) can be made

available on a large screen for major sporting events. A couple of times a week we will screen classic movies at night on a large cinema screen.

We have established a foundation called The Island Foundation which is a registered charity in Singapore that has set up six learning centres for the local children. We run daily English and IT lessons for over 500 children. If you have any children's books (ie <10yo) you would like to donate then please bring them with you and pass them to our Manager when you arrive. Please no books with religious stories or themes.

If you miss your ferry or urgently need to contact our staff please call +65 31582119 or +62 811 7008040 or skype: relax@cempedak.com.

Have a wonderful stay on Cempedak!





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[Online Reservation - Click Here](#)